

## **WEBSITE: Legal notice**

### **INFORMATION SOCIETY SERVICES ACT (LSSI)**

GESTION TURISTICA BALEAR SL, the person responsible for the website, hereinafter the CONTROLLER, makes this document available to users, which is intended to comply with the obligations provided in Act 34/2002 of 11 July, on Information Society and Electronic Commerce Services (LSSICE), Spanish Official State Journal No. 0 166, as well as informing all website users of the conditions of use.

Any person who accesses this website acquires the status of user, and as such undertakes to strictly observe and comply with the provisions provided herein, as well as any other applicable legal clause.

GESTION TURISTICA BALEAR SL reserves the right to modify any type of information that may appear on the website, and is not obliged to give prior notice or inform users of such obligations, with publication on the website of GESTION TURISTICA BALEAR SL being understood as sufficient.

#### **1. IDENTIFICATION DATA**

Domain name:

Commercial name:

Company name: GESTION TURISTICA BALEAR SL

TIN: B16605610

Registered address: c/ Vicari Pastor, 4 -07100 Soller (Illes Balears)

Telephone: +34 871 20 11 88 / +34 650 82 74 82

email: booking@hotelsollerplaza.com

#### **2. INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS**

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The CONTROLLER acknowledges the corresponding intellectual and industrial property rights in favour of their owners, and any mention or appearance on the website does not imply the existence of any rights or responsibility whatsoever over them, nor does it imply any endorsement, sponsorship or recommendation by the website.

Comments regarding any possible breach of intellectual or industrial property rights, as well as regarding the contents of the website, can be made by contacting .

#### **3. EXEMPTION FROM LIABILITY**

The CONTROLLER is exempt from any type of liability derived from the information published on their website whenever this information has been manipulated or introduced by a third party not related to the CONTROLLER.

#### **Use of Cookies**

This website uses technical cookies (small files with information that the server sends to the computer of the website user) in order to carry out certain functions considered necessary for the correct functioning and preview of the website. In any case, the cookies used are temporary, with the sole purpose of making navigation of the site more efficient, and disappear at the end of the user's session. Under no circumstances do these cookies themselves provide personal data and will not be used for the collection of such data.

Through using cookies, it is also possible for the server where the website is located to recognise the browser used by the user in order to make navigation easier, allowing, for example, users who have previously registered to access the areas, services, promotions or contests reserved exclusively for them without having to register on each visit. They may also be used to measure the audience or traffic parameters, monitor the progress and number of entries, etc. In these cases, the cookies used are technically non-essential but beneficial to the user. This website will not install non-essential cookies without previous user consent.

The browser may be configured by the user to alert them of the reception of cookies and to prevent their installation on their computer. For further information, please consult the instructions of your browser.

#### **Link policy**

The user of this website may be redirected to content from third party websites. Since the CONTROLLER cannot always control the contents of third party websites, they do not assume any type of responsibility with respect to said contents. In any case, the CONTROLLER will immediately remove any content that may be in breach of national or international laws, morality or public order, and will immediately remove the redirection to this website, informing the competent authorities of the content in question.

The CONTROLLER will not be responsible for the information and content found, including but not limited to, in forums, chats, blog generators, comments, social networks or any other means that allows third parties to publish content independently on the website of the CONTROLLER. However, and in accordance with Acts 11 and 16 of the LSSICE, third party content is made available to all users, authorities, and law enforcement bodies collaborating directly on the withdrawal or blocking of all content that may affect or violate national or international law, third party rights or public morals and public order. In the event that the user considers there to be any content on the website that could be considered as such, please notify the website administrator immediately.

This website was revised and tested to enable its correct functioning. In principle, proper functioning can be guaranteed 365 days a year, 24 hours a day. However, the CONTROLLER does not rule out the possibility of there being certain programming errors, or that force majeure, natural disasters, strikes or similar circumstances may occur that make accessing the website impossible.

#### **IP Addresses**

The website servers can detect automatically the IP address and the domain name used by the user. An IP address is a number assigned automatically to a computer when connected to the Internet. All of this information is recorded in a duly registered system log on the server that allows the subsequent processing of the data in order to obtain only statistical measurements that show us the number of page hits, the number of visits made to the web servers, the order of visits, the access point, etc.

#### **4. APPLICABLE LAW AND JURISDICTION**

Spanish law, to which the parties expressly submit themselves, will apply to all disputes or questions related to this website or the activities carried out on it, and the Courts and Tribunals closest to Soller shall be responsible for the resolution of all conflicts arising from or related to its use.

## PRIVACY POLICY

### 1. USER INFORMATION

**GESTION TURISTICA BALEAR SL**, hereinafter DATA CONTROLLER, is the Controller of the User's personal data and informs him/her that these data shall be processed in accordance with the provisions of Regulation (EU) 2016/679 of 27 April (GDPR) and the Organic Law 3/2018 of 5 December (LOPDGDD), providing the following information on the processing:

**Purpose of the processing:** to maintain a commercial relationship with the User. The planned processing operations are:

- Sending commercial advertising communications by email, fax, SMS, MMS, social communities or by any other electronic or physical means, present or future, that make it possible to carry out commercial communications. These communications will be made by the CONTROLLER and will be related to their products and services, or those of their partners or suppliers with whom they have reached a promotion agreement. In this case, the third parties will never have access to personal data.
- Conducting statistical studies.
- Processing orders, queries or any type of request made by the user through any of the available contact methods.
- Sending the website newsletter.

**Legal basis of the processing:** the Data Subject's consent.

**Data retention criteria:** data shall be stored for no longer than is necessary to maintain the purpose of the processing, and when such purpose is no longer necessary the data shall be erased with appropriate security measures to ensure the pseudonymisation of the data or their complete destruction.

**Data disclosure:** The data will not be disclosed to third parties, unless legally obliged to do so.

#### **Rights of the User:**

- Right to withdraw consent at any time.
- Right of access, rectification, portability and erasure of their data and the restriction or objection to their processing.
- The right to file a claim with the Spanish Supervisory Authority ([www.aepd.es](http://www.aepd.es)) if you consider that the processing does not comply with the current legislation.

#### **Contact information for exercising rights:**

GESTION TURISTICA BALEAR SL. C/ Vicari Pastor, 4 - 07100 Soller (Illes Balears)

### 2. COMPULSORY OR OPTIONAL NATURE OF THE INFORMATION PROVIDED BY THE USER

The Users, by marking the corresponding boxes and entering data in the fields, marked with an asterisk (\*) in the contact form or download forms, accept expressly and in a free and unequivocal way that their data are necessary for the supplier to meet their request, voluntarily providing their data in the remaining fields. The User ensures that the personal data provided to the CONTROLLER are true and is responsible for communicating any changes to them.

The CONTROLLER informs and expressly ensures users that their personal data will not be transferred to third parties under any circumstances, and that whenever any type of personal data transfer is made, the express, informed and unequivocal consent of the Users will be requested in advance. All data requested through the website are mandatory, as they are necessary for the provision of an optimal service to the User. In the event that not all of the data is provided, there is no guarantee that the information and services provided will be completely adapted to the User's needs.

### **3. SECURITY MEASURES**

That in accordance with the provisions of the current regulations on the protection of personal data, the CONTROLLER is complying with all the provisions of the GDPR regulations for processing the personal data for which they are responsible, and is manifestly complying with the principles described in Article 5 of the GDPR, by which they are processed in a lawful, fair and transparent manner in relation to the data subject and appropriate, relevant and limited to what is necessary in relation to the purposes for which they are processed.

The CONTROLLER guarantees that all appropriate technical and organisational policies have been implemented to apply the security measures established by the GDPR in order to protect the rights and freedoms of Users, and has communicated the appropriate information for them to be able to exercise their rights and freedoms.